



www.hillsidecottagecornwall.co.uk

Welcome to Hillside Cottage

We hope you had a safe and enjoyable journey, please take a few minutes to have a look at the enclosed guest information over a nice cup of tea.

Hillside Cottage is a picturesque whitewashed cottage originally laid out as two separate cottages dating back to the late 1800s. Combined and extensively extended and modernised, it retains much of the character of the original properties with low beamed ceilings, ledged and braced doors downstairs and wood burner, whilst benefiting from modern bathroom and shower room, gas central heating and newly installed Cooke & Lewis kitchen.

If you have any recommendations please feel free to add your comments to the Visitors' book.

We hope you enjoy your stay here and leave rested and relaxed.

Andy & Sharon

Emergency Telephone Numbers

Police/Fire/Ambulance/Coastguard 999 in an Emergency Devon and Cornwall Police non-emergency 101 Local Doctors - The Surgery, Mevagissey – 01726 75555 NHS Direct 111 Local Dentist; Roseland Dental Practice - Tregony, Truro – 01872 530243 Local Hospital; St Austell Community Hospital – 01726 873000 Accident & Emergency; Royal Cornwall Hospital, Treliske, Truro – 01872 250 000 Housekeeper; Leona McCormick (Pristine Cleaning) – 07811 440360

Facilities in the cottage :-

Hot Water and Central Heating :- A "Combi" boiler provides both central heating and hot water and is located in the back of the garage. You shouldn't need to access this as the controls are remotely located in the hallway. This panel controls the whole system and the preset times and temperatures are fixed. The radiators are controlled by individual room thermostats. To increase the heat at any time; if the radiators are cold and the heating is not running press the top button for 1 second to start the boiler, if the heating is already running and you want it hotter press the top button for 5 seconds – please refer to the instructions next to the controls for more information.

Water Stopcock :- The stopcock is in the corner cupboard in the kitchen under the kettle or else in the road verge near the corner of the building.

Fuse Box :- The fuse box is under the stairs in the left hand cupboard. Each circuit is labelled and the switches just need to be toggled back to the 'on' position if they trip out, which may happen if a light bulb blows. Spare bulbs are kept in the same cupboard.

The Woodburner :- The stove is very easy to light and provides a good heat. The air flow control at the bottom needs to be open (across to the right) initially, then closed once the fire gets going. The control at the top keeps the flame looking bright and should be open initially then closed down to the desired level. Unless you use the stove a lot you won't need to empty it as a bed of ash helps, if the ash holder does become full empty it into the ash bucket. Please ensure that the ash bucket remains on the hearth and not on the carpet. Always keep the stove door closed as it isn't designed to work with it open and will burn badly and damage the fire and flue liner. If the controls get too hot the tool with the L-shaped end or the fire glove can be used to adjust them. The first basket of wood is provided free, after that you can buy logs from Gorran Stores opposite the church. The matches, tapers and lighter are kept in a tin in the cleaning cupboard in the kitchen (above the kettle).

Laundry :- There is an integrated washing machine available for your use, detergent is available from the village shop. Please do not use washing up liquid. The operation manual is in the drawer in the kitchen, behind the door. The washing line is in the back garden and a laundry rack is under the stairs. Due to the fire risk there is no tumble dryer, if your clothes do not dry naturally outside then put the clothes rack in front of the dehumidifiers to expedite the process.

An iron and ironing board are also provided, the board is stored in the downstairs cupboard outside the kitchen and the iron in the utility area under the stairs on the tiled worktop.

Dishwasher :- An integrated dishwasher is available, the first 3 tablets are provided, further supplies are available from the village shop. The operation manual is in the drawer in the kitchen, behind the door. Please do not let any food go into the dishwasher or down the kitchen sink as this could cause them to become blocked.

Refrigeration :- There is an integrated fridge under the breakfast bar in the kitchen and there are also a separate fridge and separate freezer in the utility area under the stairs.

Outside Lighting :- There is a passive infra-red (movement activated) light above the garage, this is constantly powered. The outside light by the front door is switched on/off just inside the door on the right. The outside light above the back door of the property is operated from under the stairs. If going out at night feel free to take the torch (rechargeable) from the cupboard in the hall (Please leave it in the cupboard when you go home). There are also emergency torches in the two main bedrooms, please do not remove them as they are for emergency escape only in the event of power failure.

Smoke/carbon monoxide Alarms :- There are wireless interlinked smoke alarms on the ceiling near the front door, in the lounge, the sunroom, all the bedrooms and on the landings upstairs, along with a heat detector in the kitchen. The carbon monoxide alarm is in the lounge. If any of them go off please investigate the cause and if necessary call the Fire Brigade on 999. To silence the alarm hold down the button on the alarm until it stops. It will remain 'hushed' for 10 minutes. They are regularly tested by our Housekeeper.

Fire blanket/extinguisher :- A fire blanket and extinguisher are provided in the kitchen. Please familiarise yourself with their use. If you are not confident please do not attempt to use them as serious injury may occur. Please note that for reasons of safety we do not permit smoking, vaping, burning of candles or deep fat frying in the premises.

Emergency Lighting :- There are emergency lights fitted in the stairwell and also in the sunroom. These need to remain powered at all times so that they work for 3 hours in the event of a powercut.

Parking :- You are welcome to park on the drive, at the front of the property off the road or in the layby opposite.

Rubbish collection / Recycling :- The rubbish is collected on a Monday. All waste including recycling goes into the large black bags and then into the wheelie bin which is kept to the left of the former log store just behind the side gate. Each black bag should take 2 kitchen bin liners. Please only put full bags into the bin as the bags are removed by hand and not by a tipper lorry.

Telephone :- There is a payphone installed in the cottage, set to the lowest settings, 20p minimum charge and 20p per unit. (about 30p per minute to UK numbers). Sorry International calls are not available. The phone number is 01726 339708.

Manuals :- There is a folder in the bottom drawer behind the kitchen door, that contains user manuals for most appliances/electricals in the cottage. A lot of these manuals are also available in pdf format on the website. Go to www.hillsidecottagecornwall.co.uk/manuals

Entertainment facilities :-

Internet:- There is a wireless high- speed broadband internet connection, the router name is Talktalk-215E20 and the password is QYDGD9DG, I've run a speed test on it and it seems to work in all parts of the cottage at up to 80 Mbps, but because of the thick walls, some parts are better than others. The router is next to the stairs, please do not adjust it. There is a booster for the wireless internet behind the TV, primarily for the catch up/on demand TV. Please do not turn it off as you will mess up the settings.

By connecting to the wi-fi, you agree not use the wi-fi connection and the associated equipment in any way that:

- a.) is unlawful, fraudulent or otherwise inappropriate, or has an unlawful, fraudulent or inappropriate purpose or effect, including, but not limited to, illegal file sharing or streaming;
- b.) breaches any applicable local, national or international laws or regulations; or
- c.) is unsafe or used otherwise than in accordance with applicable instructions, and safety and security procedures for the same.

Any person who connects to the wi-fi shall indemnify the owner for any losses resulting from any breach of these terms

Television :-

Sky TV - There is a Sky satellite system installed in the sunroom that receives the freesat channels.

Catch up/on demand TV - There is a TalkTalk 'You view' box with freeview TV channels and catchup TV for the previous week.

Smart TV – The lounge TV is a smart TV.

Playstation 3 :- There is a PS3 and quantity of games available, this is connected to the TV via HDMI and doubles up as a DVD player.

Books :- These are available either in the second bedroom cupboard or in the cupboard at the top of the stairs. Please leave them for other guests to enjoy.

Games/Jigsaws :- There are playing cards and dominoes in the drawer under the stereo in the lounge. Also some other board games for your enjoyment.

Local Radio :- There are several options for radio in the area including: Pirate FM (102.2 and 102.8 FM) is all local news and weather and a nice selection of music

Heart FM (105.1 and 107.0 FM) National radio with local presenters in daytime shows. Same as any other Heart station in the Country if you want consistency *BBC Radio Cornwall* (103.9 and 95.2 FM) News, travel, weather, sports, talk and local music for Cornwall.

Guide to Lounge TV controls :-

TV controls :-

The LG Smart TV in the lounge has 2 HDMI inputs. Turn the TV on and use the input source button to switch it to the required HDMI input



The white buttons in the middle of the remote are for Netflix, Prime etc.

If you do log into any of your own streaming accounts on here then please remember to log out of your account and remove the username before you go. We cannot take responsibility for doing this on your behalf and will not be liable for any additional charges incurred in the event of usage by subsequent guests if you have forgotten. You should be able to log out remotely by changing your password and logging out of all devices when prompted.

Youview Box:- The Youview is also on an HDMI connection, so when switched on, the TV will *automatically switch to the correct input.*

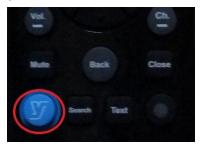


To access the TV guide select the guide button, just above the coloured buttons The guide will enable you to view what is currently on TV and upcoming programmes and also if the previous programmes are highlighted you can access catch up TV

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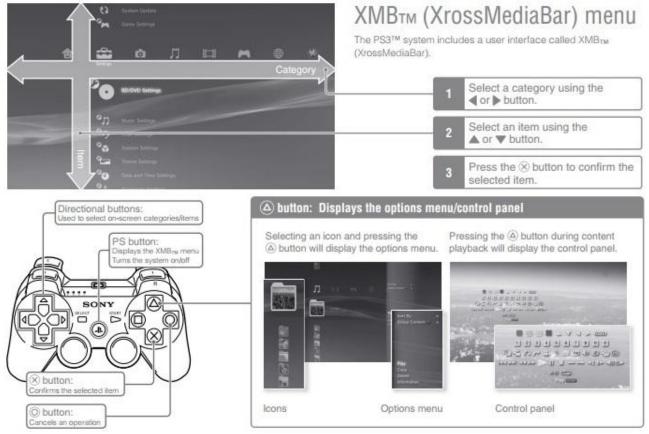
The TalkTalk button allows direct access to the TalkTalk Player function





The Y button opens the main TV menu, from here you can also access the guide plus My Talk Talk and any boosts if there are any and also any TV players, eg Netflix, Now TV, BBC iplayer, ITV player, All4, Demand 5, TalkTalk Player plus others.

Playstation 3:- The PS3 also plays DVDs and Bluray discs. Press the button on the front right to start and set the TV to AV1. When you insert a disc the game or film automatically starts. You can use the PS3 remote or the wireless controllers (they may need to be charged if not used for a while.) There is another USB charger on the socket by the back window.



The Sunroom:-

Guide to TV controls :-



The TV in the sunroom has an indoor aerial connected, this is best left in the window for the optimum reception. It is also connected to a satellite dish giving access to the Freesat channels, via the Sky box.

Turn the TV on and use the AV button on the input source to switch it to HDMI 1 if not already on.



Sky :- To turn on the Sky box, press the Sky button on the Sky remote and wait for a few moments for it to start up.

The green button will illuminate on the front of the box.

The TV guide is accessible via the button on the remote

The box is not connected to the internet so if prompted press the 'back up' button to return to the main screen.



USB charging point :- There are two USB charging points on the socket nearest the door to the garden.

These are suitable for charging ipads, iphones, tablets and mobiles.



The electric fire :- For your safety, the electric fire is on a timer socket so that it does not get left on accidently.



Pushing the timer button will switch the fire on for an hour, if you want longer then push the button again.

There is a radiator in the room so the fire will probably only be for aesthetic purposes or for a quick localised warm up when the central heating is off.





There are 3 settings on the fire, first is flame only, next is 1KW convector and last is 2KW

Please turn the fire off when you leave the room.

Garden :- There is spare garden furniture in the shed at the top of the garden – the key to the padlock is hanging on the hook on the back of the cloaks cupboard door. Please also feel free to use the shed for any bikes, surf or beach equipment you may have with you. Please note that due to safety reasons (danger of falling) the gates to the rear of the property are locked.

Please also note that to maintain the gardens it may be necessary for the lawns to be cut during your stay – this will not require access to the cottage itself, only the gardens. It is also possible that the window cleaner may attend to clean the exterior of the windows. If this is not convenient please let the housekeeper know as soon as possible.

Health & Safety:- We would remind you that the cottage is totally <u>no smoking or</u> <u>vaping</u> and ask all guests to please comply. This is a legal requirement and also includes no smoking out of the windows! In the interests of fire safety we respectfully request that guests do not use candles and do not do any deep fat frying. Charging of any electric vehicle (including cars, scooters and ebikes) is also strictly forbidden, again due to fire safety reasons. Please note, as it's an old cottage, there are some low beams particularly towards the television in the lounge and on the stairs. All the windows are fitted with locks. Turn the locks to the left to secure.

The windows are also fitted with window restrictors that stop the window being opened far enough to get out. Press the little catch down (there is a tool for this in the cloaks cupboard or you can use a pen or similar if you have short nails) the catch will spring out. Please enable these window restrictors in the bedrooms where children or vulnerable adults are left unsupervised.



Departure day :- We ask that you leave the cottage by 10am prompt to allow the housekeeper time to prepare for the next guests. Please leave the cottage clean and tidy and the dishwasher empty. Basic cleaning materials can be found in the kitchen cupboard above the kettle and the vacuum cleaner is in the downstairs cupboard. Please leave the front door key back in the keysafe when you have locked up. If there is anything the housekeeper should know about the property, such as minor breakages, please leave a note in the kitchen upon departure. Should any appliance break or significant damage occur during your stay please alert our housekeeper immediately so that we can arrange repairs/replacement during your stay or on the changeover day if you prefer.

Local facilities :-

Travel :- For guests not having their own transport there is a public bus service run by Travel Cornwall from outside the Post Office to St Austell (a copy of the timetable is at the rear of this folder.)

Gorran bus is a locally run minibus service that runs excursions as well as a regular service to St Austell. (copy of the timetable is at the rear of this folder.) The excursions can be found via gorranbus.org.

There is a national rail link from St Austell town centre.

A Taxi service is also available locally A2B Taxis in St Austell 01726 66600.

Cycle hire is available in Pentewan. From here you can access the 'Cornish Way' cycle path. If you are driving yourself around then the nearest petrol station is at Pentewan.

Shopping :- Within a short walk of the cottage there is a Post Office and General Store, which stocks basic supplies. Up the hill out of the village on the way to Gorran Haven is a local farm produce supplier (turn right out the front and follow the path, beside the back garden). Here you can buy free range eggs, fresh vegetables and flowers – please take plenty of change with you and place the money for your purchases in their honesty box on the gatepost. A mile away in Gorran Haven is Cakebreads which is a general store. Lobbs Farm Shop next to the Lost Gardens of Heligan has an extensive range of products.

For even more shops then St Austell is a 20 minute drive away with a varied selection of shops all within easy walk if you park in White River Place. Or, if you fancy a day out, then go to Truro where you will find a mix of shops along with the pannier market.

Pubs :- The 2 nearest pubs, the Barley Sheaf, (100 yards up the road) and the Llawnroc in Gorran Haven have recently been refurbished and both are now fully open. Other pubs nearby include the Rising Sun in Portmellon, 2 miles away, The Crown in St Ewe or The Ship Inn, The Fountain, The Cellar Bar and The Harbour Tavern all in Mevagissey.

Restaurants :-

Salamander Restaurant – Mevagissey, specialising in locally caught fish and local produce. 01726 842254

The Wheel House Restaurant – the West Wharf of Mevagissey Harbour. 01726 339029

Sharksfin - The Quay, Mevagissey. 01726 842969

Alvorada Portuguese Restaurant, Church St, Mevagissey 01726 842055

The nearest chip shop is **The Haven** in Gorran Haven – you can eat in or takeaway. Order online at https://www.havenfishandchips.co.uk or phone 01726 843555.

Several other fast food places are located in St Austell, including McDonalds, KFC, PizzaHut and Dominos Pizza. The nearest Chinese Take Away is in Mevagissey.

<u>Gorran</u>



Gorran Churchtown is a small unspoilt hamlet of 37 properties centred on the Parish Church of St Goran which is a fine building of the 15th century though the foundation is Norman. Features of interest include the bench ends and the late medieval font. It is well worth visiting.





A short walk from the cottage there is a play area for the children with a tennis court that is free to use. Follow the path up past the garden and then the safest route is to turn right and walk along past the school and left at the crossroads, the gravel bridleway then leads you down towards Gorran Haven. If you turn left at the end of the bridleway the play area is just up

the hill, if you turn right you can carry on down to the beach at Gorran Haven.

There are several picturesque walks along parts of the South West Coastal Path to places such as Dodman point and Chapel Point. They form part of The Harbours & Coves Route. For more information check out South West Coast Path Association on www.southwestcoastpath.org.uk



A mile away is the beach and harbour at Gorran Haven. The harbour is sheltered by a stone quay, and offers angling trips in summer. Rattle Street is named from the days when fish carts rattled along its cobblestones. The earliest cottages date back to at least the 15th Century.

The field behind the cottage usually has a small herd of pedigree South Devon cattle, during the summer and sometimes sheep. Also here you can see various birds feeding including Redwings and buzzards.



Local beaches



Gorran Haven - Nice sandy beach with easy access for people and boats and facilities such as toilets, cafes, deckchairs, parking etc. The old stone quay shelters the boats moored in the harbour and provides good views of the beach and bay. Great for sun bathing and fishing.

Caerhays – (Porthluney) South facing sandy beach in an attractive cove. Safe, sandy and flat with rock pools to explore at low tide. Overlooked by Caerhays Castle, whose garden is open to the public during the spring. Parking behind the beach allows easy access. There is a pleasant Bistro style cafe on the beach. In the summer there is often Movies on the Beach.





Hemmick - Fairly isolated small south west facing cove of sand. Limited parking and reached by narrow country lanes. Therefore the beach is usually reasonably quiet.

Vault - Long shingly beach reached by coastal footpath from Gorran Haven (2 miles) or path from National Trust car park (1/2 mile). Real sun catcher whose privacy attracts occasional naturists. Spectacular scenery, sun, rain or gales, unbeatable.





Polstreath - lovely beach just to the north of Mevagissey, about 15 minutes walk from the harbour. Accessed by about 200 steep steps, not suitable for anyone unsure on their feet!

Portmellon - small cove to the east of Mevagissey, about 20 minutes walk from the village. Disadvantages - the beach is completely covered at high tide, advantage the Rising Sun pub over looks the beach and is only yards away. Very spectacular if there's a high tide and easterly wind, watch the waves break across the road and over the houses!





Pentewan - long shingly beach about a couple of miles or so from Gorran. Very busy during the summer due to Pentewan campsite.

Little Perhaver - the quiet half of Gorran Haven beach. Nice sandy beach accessible from Gorran Haven beach at low tide and steps at high tide.





Great Perhaver - just along the coast from Gorran Haven, lovely sandy beach with lots of rocks for kids to explore only accessible by boat or very steep and muddy footpath from field above the beach. Little of the beach shows when the tide is in.

Local Villages/areas worth visiting



Mevagissey

Mevagissey is the largest working fishing port in St.Austell Bay. Cob cottages line the steep valley down to the harbour walls to form a picturesque village and one of Cornwall's most popular tourist resorts with lots of pubs and good restaurants.



St Mawes

Lovely harbour with a castle built by King Henry VIII. The castle is owned and run by English Heritage. Film location for Poldark. Also from here you can take the King Harry ferry bridge across the river to Trelissick visiting the Gardens (National Trust) on the way.



Veryan

Situated on the Roseland peninsula, Veryan is home to the famous old roundhouses, built by the Trist family in the early 19th Century, they were designed so that the devil didn't have a corner to hide in thus protecting the village from evil.



Padstow

A lovely harbour nestling in a narrow gulley on the western side of the River Camel estuary, the town is sheltered from the prevailing winds and the air is generally soft and balmy. It is also home to Rick Stein's restaurant and gift shop.



Watergate Bay

There is a fantastic long sandy beach which stretches for over two miles at low tide. Popular with surfers and great for families. It is 'Good Beach Guide' recommended.

<u>Further Afield</u>



Landsend

Land's End is the extreme westerly point of the English mainland. You can get your picture taken under the famous signpost with the distance to your home.



Marazion

One of the most famous and most photographed places in Cornwall is St Michael's Mount. At low tide you can actually walk out to visit the castle on the island.



St Ives

In former times it was commercially dependent on fishing. The decline in fishing, however, caused a shift in commercial emphasis and the town is now primarily a holiday resort. St Ives was incorporated by Royal Charter in 1639. St Ives has become

renowned for its number of artists. In 1993, a branch of the Tate Gallery, the Tate St Ives, opened here. The Tate also looks after the Barbara Hepworth Museum and her sculpture garden.

Local Attractions

Caerhays Castle & Gardens



The house is opened for a short spell in the Spring. Firstly it is a home. Built between 1802 and 1840 by John Nash for the Trevanion family. The Williams family bought the property in 1853 in a state of disrepair following the bankruptcy of the Trevanions. The contents show the ceaseless accumulations of its residents over the past 140 years. There are collections on display and the displays alter

year by year but include Victorian Jugs, the crockery used for running the House, an Edwardian Billiard Room and much more. Caerhays Castle Gardens Postcode for SatNav: PL26 6LY

Charlestown Shipwreck and Heritage Centre



The centre is set on the edge of an unspoilt 18th century, Cornish working seaport, which is also the home of a fleet of square-rigged sailing ships and location for many films. Discover what life was like in a Georgian Village and seaport, tracing the history of Charlestown, one of the oldest Cornish ports. The Centre is built over a network of underground passages and tunnels. It tells the history of diving, salvage and shipwrecks from the earliest times to the present day, The Centre is full of hundreds of relics and artefacts from sunken ships, including cannon-balls, modern shells, guns as early as 1450, personal items and treasure.

Charlestown Shipwreck and Heritage Centre Postcode for SatNav: PL25 3NJ

The Eden Project - www.edenproject.com



Visit the Unique Eden Project, with it's amazing Biomes carved into Bodelva, an old Cornish clay pit, chosen for it's Southern aspect, a few miles from St Austell. The largest conservatories in the world, cutting edge iconic architecture, awe inspiring gardens, a rainforest... the list goes on.

The Eden Project Postcode for SatNav: PL24 2SG

The Lost Gardens of Heligan - www.heligan.com



In a valley close-by, lie the Lost Gardens of Heligan. Lost for almost 75 years, it's magic will draw you back many times. Heligan, seat of the Tremayne family for more than 400 years, is one of the most mysterious estates in England. The gardens are very relaxing with a variety of different walks. The Lost Valley and Jungle make interesting walking with their misty lakes and luxuriant foliage. Also has Lobbs farm shop.

Local Attractions

The Lost Gardens of Heligan Postcode for SatNav: PL26 6EN

The Japanese Garden & Bonsai Nursery – www.japanesegarden.co.uk



At St.Mawgan, Nr Newquay, the garden is a living art form that is being nurtured and shaped by Robert & Stella Hore, and by the years, will never be truly completed, but as in the Zen philosophy the focus is on the way of attaining perfection not the state of perfection itself.

The Japanese Garden Postcode for SatNav: TR8 4ET

China Clay Country Park – www.wheal-martyn.com



Wheal Martyn - Set in 26 acres of woodland nestling in the historic Ruddle Valley on the outskirts of St Austell, the China Clay Country Park provides a fascinating day out for all the family. The China Clay Country Park is set in the grounds of two former working China Clay Pits and provides visitors with a fascinating insight into China Clay - how it was mined, what is was used for and what it meant for the families who lived in the area.

China Clay Country Park Postcode for SatNav: PL26 8XG

This is only a small selection of attractions to visit, please peruse the brochures upstairs to find more.

Golf Clubs

There are several golf clubs nearby,



Porthpean golf club www.porthpeangolfclub.co.uk

The front 9 holes are in a woodland setting, the back 9 are located on the cliff top. Not too difficult a course, but great fun to play.



St Austell Golf Club www.staustellgolf.co.uk

Parkland course, undulating fairways and some tricky holes to test your skills. The course is well maintained and offers a variety of golf for all abilities, there are fine views of the surrounding countryside, excellent clubhouse and facilities.



Carlyon Bay Hotel Golf Course www.carlyongolf.com

The Carlyon Bay Hotel Golf Course in Cornwall is set amidst some of Cornwall's most breathtaking coastal scenery and every one of the 18 holes on the championship golf course enjoys magnificent views across St Austell Bay and miles of golden sand.



St Austell FootballGolf www.cornwallfootballgolf.co.uk

FootballGolf uses the same rules as golf but instead of using a club players kick a football into a hole. There are hazards and obstacles along the way helping make the game fun and enjoyable for everyone. The game of

FootballGolf is suitable for anyone 5 years old to 80 years old. There are two courses to suit all ages and abilities. A great Family day out. Fun for all ages.